

RESULTS

Wye Surgery Patient Questionnaire

The purpose of this exercise is to provide doctors with information about their work through the eyes of those they work with and treat, and is intended to help their further development.

Please do not write your name on this questionnaire, this will remain anonymous.

Please base your answers on the consultation you have had today. Please write the Doctors name in the box provided.

Please mark the box like this with a pen. If you change your mind just cross out your old response and make a new choice.

Question 1

Which of the following best describes the reason you saw the doctor today? (Please tick all that apply)

20% Because of a one-off problem 8% For a routine check 10% For treatment (including prescriptions)
42% Because of an on going problem 17% To ask for advice 3% Other (please give details)

Question 2

How good was your doctor today at each of the following? (please circle one in each line)

	Poor			Outstanding		
a) Being courteous, polite and welcoming	1	2	3	4 2%	5 25%	6 73%
b) Making you feel at ease	1	2	3	4 2%	5 22%	6 76%
c) Listening to you	1	2	3	4 3%	5 5%	6 92%
d) Assessing your medical condition	1	2	3	4 2%	5 27%	6 71%
e) Explaining your condition and treatment	1	2	3	4 1%	5 5%	6 94%
f) Involving you in decisions about your treatment	1	2	3	4 3%	5 24%	6 73%
g) Providing or arranging treatment for you	1	2	3	4 2%	5 25%	6 73%
h) Do you feel the GP was thorough in taking a medical history	1	2	3 1%	4 5%	5 22%	6 72%

Please add any other comments you may wish to add about this doctor.

Question 3.

Are you confident about this doctor's ability to provide care

Yes 100%

No

P.T.O